

## **Internal Email #1**

Dear Valued Team Member -

Thank you for being a vital part of the team that takes such great care of our Park Central residents. One of the strongest attributes of our team is that we're all committed to making sure our residents get the highest quality of care in the most convenient ways possible. Since our residents have a vast array of care needs, it can be difficult to make that happen.

That's why we want all Park Central residents to know that they can get the **Right Care, Right Here**. Our relationships with these four affiliate providers make it possible for our residents to receive the care they need without ever leaving our campus. Eliminating transportation and waiting room time is more convenient and less stressful for our residents and their families. It allows them to get what they need and get back to life much sooner than traveling across town to medical appointments.

Our residents can rest assured that they are getting the utmost in care as efficiently as possible as a result of our collaboration with these healthcare providers:

- *BSA CareXpress Urgent Care* offers on-site care for sick visits, immunizations, and needed x-rays and blood work
- *BSA ComPassion Home Care* offers on campus assistance with medication, communication with physicians, help after surgery, and educating patients about their conditions
- *ComPassion at Home* provides on-site assistance with a variety of everyday needs, such as groceries, bathing, dressing, transportation, scheduling medical appointments, laundry, and other light housekeeping
- *Select Rehabilitation* provides physical and occupational therapy, as well as speech language pathology right here on our campus

Residents always have a choice in what provider they see, but we want them to be aware of these convenient and top notch options that are available to them. Residents and family members are being instructed that they can ask any Park Central employee for more information about any of these providers and the services they provide. If you need more information about any of these providers and the care they offer, please ask your supervisor.